



Government of Tamil Nadu
Tamil Nadu Health Systems Project

108 Emergency Management Services
Performance Report

Month: November

Year: 2025

&

Financial Year 2025 - 26

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GOVERNMENT OF TAMIL NADU
TAMIL NADU HEALTH SYSTEMS PROJECT
108 - EMERGENCY AMBULANCE SERVICES
Monthly Performance Report
Sense & Operations - Performance Summary

Month: Nov' 2025						FY- Year :2025-26	
S.No.	Details	Oct'25		Nov'25		FY 25-26 (till Nov'25)	
		Performance	%	Performance	%	Performance	%
1	Sense						
1.1	Details of the Calls						
1.1.1	Number of calls answered	421006	99.95%	369840	99.91%	3073236	99.95%
1.1.2	Number of Unattended Calls (UAC)	220	0.05%	330	0.09%	1521	0.05%
1.1.3	Total Number of Calls received	421226	100.00%	370170	100.00%	3074757	100.00%
1.2	Types of Calls						
1.2.1	IFT Calls	72485	40.80%	67735	41.80%	542533	42.34%
1.2.2	Non-IFT Calls	105167	59.20%	94314	58.20%	738847	57.66%
1.2.3	Total Number of Emergency Calls	177652	100.00%	162049	100.00%	1281380	100.00%
1.3	Call Handling Data						
1.3.1	Percentage of calls attended within 1 st Ring	98.0%	NA	97.6%	NA	97.8%	NA
1.3.2	Percentage of calls attended within 2 nd Ring	0.3%	NA	0.4%	NA	0.4%	NA
1.3.3	Percentage of calls attended within or above 3 rd Ring	1.6%	NA	1.9%	NA	1.8%	NA
2	Operations						
2.1.1	Number of Aailed (Beneficiaries)	166784	99.11%	152512	99.19%	1229280	98.66%
2.1.2	Number of Unavailed	1498	0.89%	1240	0.81%	9720	0.78%
2.1.3	Total Number of Dispatches	168282	100.00%	153752	100.00%	1246005	99.44%
2.1.4	Number of Ambulance Services Busy	0	0.00%	0	0.00%	0	0.00%
2.1.5	Number of Trips per ambulance/day	4.2	NA	4.0	NA	4.0	NA
	Neo-Natal Ambulances						
2.1.6	Number of Aailed (Beneficiaries)	1466	100.00%	1479	99.93%	10562	99.95%
2.1.7	Number of Unavailed	0	0.00%	1	0.07%	5	0.05%
2.1.8	Total Number of Neo-Natal Dispatches	1466	100.00%	1480	100.00%	10567	100.00%
2.1.9	Number of Trips per ambulance/day (Neo-Natal)	0.8	NA	0.8	NA	0.8	NA
3	Types of Emergencies handled						
3.1	Accidental Poisoning	6797	4.08%	5810	3.81%	58130	4.73%

3.2	Acute Abdomen	14280	8.56%	13353	8.76%	109916	8.94%
3.3	Allergic Reactions	262	0.16%	274	0.18%	2185	0.18%
3.4	Animal Attack	4441	2.66%	3551	2.33%	31308	2.55%
3.5	Assault	7782	4.67%	5662	3.71%	59926	4.87%
3.6	Behavioral	156	0.09%	128	0.08%	1150	0.09%
3.7	Cardiac/Cardio Vascular	11700	7.02%	10901	7.15%	86663	7.05%
3.8	COVID 19	0	0.00%	0	0.00%	13	0.00%
3.9	Diabetes	2405	1.44%	2340	1.53%	18457	1.50%
4	Environmentals	6	0.00%	3	0.00%	26	0.00%
4.1	Epilepsy	6595	3.95%	5729	3.76%	44009	3.58%
4.2	Fevers / Infections	7015	4.21%	7269	4.77%	41353	3.36%
4.3	Fire/Burns	1079	0.65%	549	0.36%	5315	0.43%
4.4	Hazmat (Hazardous Material)	0	0.00%	0	0.00%	0	0.00%
4.5	Industrial	39	0.02%	38	0.02%	240	0.02%
4.6	Neonatal(upto 1 month)	1719	1.03%	1659	1.09%	12209	0.99%
4.7	Paediatric(1-12years)	120	0.07%	207	0.14%	1041	0.08%
4.8	Pregnancy related	26583	15.94%	27034	17.73%	204526	16.64%
4.9	Respiratory	11361	6.81%	11597	7.60%	77618	6.31%
5	Trauma (Vehicular)	31524	18.90%	26287	17.24%	235168	19.13%
5.1	Stroke/CerebroVascular Accidents	3395	2.04%	3357	2.20%	25838	2.10%
5.2	Suicide attempt	875	0.52%	738	0.48%	6705	0.55%
5.3	Trauma (non Vehicular)	11849	7.10%	9826	6.44%	89526	7.28%
5.4	Unconscious	13018	7.81%	12049	7.90%	91020	7.40%
5.5	Others	3783	2.27%	4151	2.72%	26938	2.19%
	Total Emergencies (Beneficiaries)	166784	100.00%	152512	100.00%	1229280	100.00%
6	Pregnancy related Emergencies						
6.1	IFT	16744	62.99%	15834	58.57%	128501	62.83%
6.2	Non-IFT	9839	37.01%	11200	41.43%	76025	37.17%
7	Availed Tribal case count						
7.1	Total number of cases taken from Tribal areas	6758	NA	6896	NA	51975	NA
8	Critical Life Saved						
8.1	Total Number of Lives Saved***	11354	NA	12402	NA	95404	NA

District Wise Distribution of Ambulances (As of Nov'25)

S.No	DISTRICT	ALS	BLS/Tribal/Maruti	NLS	VVIP	Total	FR Bike
1	ARIYALUR	4	15	1	-	20	-
2	CHENGALPATTU	22	44	1	1	68	2
3	CHENNAI	18	47	4	1	70	13
4	COIMBATORE	11	52	2	1	66	4
5	CUDDALORE	11	43	2	-	56	1
6	DHARMAPURI	6	21	2	-	29	-
7	DINDIGUL	7	29	2	-	38	1
8	ERODE	8	37	2	-	47	1
9	KALLAKURICHI	5	24	2	-	31	-
10	KANCHEEPURAM	11	24	1	-	36	-
11	KANYAKUMARI	4	13	1	-	18	-
12	KARUR	4	14	1	-	19	-
13	KRISHNAGIRI	6	30	3	-	39	1
14	MADURAI	11	32	2	1	46	2
15	MAYILADUTHURAI	4	11	1	-	16	-
16	NAGAPATTINAM	4	13	1	-	18	-
17	NAMAKKAL	8	18	2	-	28	-
18	NILGIRIS	9	30	2	-	41	-
19	PERAMBALUR	5	11	1	-	17	-
20	PUDUKOTTAI	9	27	2	-	38	1
21	RAMANATHAPURAM	6	23	2	-	31	-
22	RANIPET	4	15	1	-	20	-
23	SALEM	7	43	2	-	52	2
24	SIVAGANGA	7	23	2	-	32	1
25	TENKASI	6	14	1	-	21	-
26	THANJAVUR	9	26	2	-	37	2
27	THENI	6	18	2	-	26	1
28	THIRUVALLUR	12	60	2	-	74	2
29	THIRUVANNAMALAI	12	36	2	-	50	1
30	THIRUVARUR	5	16	1	-	22	-
31	THOOTHUKUDI	8	16	2	-	26	-
32	TIRUCHIRAPPALLI	13	31	2	-	46	1
33	TIRUNELVELI	6	15	1	-	22	1
34	TIRUPATTUR	7	20	2	-	29	-
35	TIRUPUR	10	21	2	-	33	1
36	VELLORE	6	19	1	-	26	1
37	VILLUPURAM	8	30	1	-	39	2
38	VIRUDHUNAGAR	8	16	2	-	26	-
Total		307	977	65	4	1,353	41

District IFT & Non-IFT Case Details

District	Nov'25					FY 25-26 (Till Nov'25)				
	Availed	IFT	IFT %	Non IFT	Non IFT %	Availed	IFT	IFT %	Non IFT	Non IFT %
ARIYALUR	2,424	1,001	41%	1,423	59%	20,566	8,915	43%	11,651	57%
CHENGALPATTU	6,362	2,121	33%	4,241	67%	51,623	17,188	33%	34,435	67%
CHENNAI	8,152	3,031	37%	5,121	63%	64,442	23,193	36%	41,249	64%
COIMBATORE	6,871	2,159	31%	4,712	69%	55,811	17,903	32%	37,908	68%
CUDDALORE	7,109	3,172	45%	3,937	55%	59,149	25,668	43%	33,481	57%
DHARMAPURI	3,706	1,687	46%	2,019	54%	29,159	13,347	46%	15,812	54%
DINDIGUL	3,644	1,884	52%	1,760	48%	30,759	15,568	51%	15,191	49%
ERODE	5,151	1,680	33%	3,471	67%	40,540	13,600	34%	26,940	66%
KALLAKURICHI	3,275	1,764	54%	1,511	46%	28,284	14,650	52%	13,634	48%
KANCHEEPURAM	3,338	1,231	37%	2,107	63%	27,100	9,465	35%	17,635	65%
KANYAKUMARI	2,166	899	42%	1,267	58%	17,176	7,431	43%	9,745	57%
KARUR	2,354	1,047	44%	1,307	56%	18,674	7,956	43%	10,718	57%
KRISHNAGIRI	4,514	2,026	45%	2,488	55%	36,103	17,174	48%	18,929	52%
MADURAI	5,376	2,377	44%	2,999	56%	43,128	18,554	43%	24,574	57%
MAYILADUTHURAI	1,825	957	52%	868	48%	15,391	8,384	54%	7,007	46%
NAGAPATTINAM	2,419	1,250	52%	1,169	48%	19,779	10,054	51%	9,725	49%
NAMAKKAL	3,392	1,342	40%	2,050	60%	26,522	10,834	41%	15,688	59%
NILGIRIS	2,498	1,332	53%	1,166	47%	19,342	10,412	54%	8,930	46%
PERAMBALUR	1,876	614	33%	1,262	67%	15,198	4,368	29%	10,830	71%
PUDUKOTTAI	4,871	2,326	48%	2,545	52%	38,182	18,238	48%	19,944	52%
RAMANATHAPURAM	3,856	1,574	41%	2,282	59%	30,047	11,246	37%	18,801	63%
RANIPET	2,023	1,219	60%	804	40%	16,442	9,574	58%	6,868	42%
SALEM	6,111	2,501	41%	3,610	59%	48,951	21,203	43%	27,748	57%
SIVAGANGA	3,879	1,765	46%	2,114	54%	30,499	13,982	46%	16,517	54%
TENKASI	2,162	1,293	60%	869	40%	17,366	10,560	61%	6,806	39%
THANJAVUR	4,700	1,527	32%	3,173	68%	37,845	12,638	33%	25,207	67%
THENI	3,021	1,575	52%	1,446	48%	24,783	13,022	53%	11,761	47%
THIRUVALLUR	7,331	3,483	48%	3,848	52%	60,361	27,189	45%	33,172	55%
THIRUVANNAMALAI	5,634	3,052	54%	2,582	46%	45,538	24,806	54%	20,732	46%
THIRUVARUR	2,395	1,140	48%	1,255	52%	20,518	9,355	46%	11,163	54%
THOOTHUKUDI	3,039	1,418	47%	1,621	53%	23,472	10,949	47%	12,523	53%
TIRUCHIRAPPALLI	5,573	2,410	43%	3,163	57%	44,666	18,199	41%	26,467	59%
TIRUNELVELI	3,378	1,789	53%	1,589	47%	25,937	14,068	54%	11,869	46%
TIRUPATTUR	2,467	1,412	57%	1,055	43%	20,099	11,168	56%	8,931	44%
TIRUPUR	5,115	1,894	37%	3,221	63%	41,300	14,814	36%	26,486	64%
VELLORE	3,074	1,944	63%	1,130	37%	24,507	14,336	58%	10,171	42%
VILLUPURAM	4,506	1,631	36%	2,875	64%	36,764	13,670	37%	23,094	63%
VIRUDHUNAGAR	2,925	1,514	52%	1,411	48%	23,257	12,031	52%	11,226	48%
Total	1,52,512	67,041	44%	85,471	56%	12,29,280	5,35,712	44%	6,93,568	56%

District wise Emergencies Handled – Nov'2025

DISTRICT	Accidental Poisoning		Acute Abdomen		Allergic Reactions		Animal Attack		Assault	
	N-IFT	IFT	N-IFT	IFT	N-IFT	IFT	N-IFT	IFT	N-IFT	IFT
ARIYALUR	60	58	180	123		5	28	41	147	31
CHENGALPATTU	79	144	288	210	3	2	29	89	110	38
CHENNAI	62	99	306	542	4	26	15	11	159	35
COIMBATORE	147	118	346	232	6	8	39	73	184	26
CUDDALORE	114	218	387	285	3	19	48	123	222	86
DHARMAPURI	41	160	110	115	1	4	17	95	71	36
DINDIGUL	54	149	101	153		3	42	86	85	52
ERODE	58	79	215	202	2	6	28	54	142	36
KALLAKURICHI	43	121	145	182	1	3	20	84	105	47
KANCHEEPURAM	49	78	197	129	1	5	18	53	49	15
KANYAKUMARI	14	47	69	116	1	3	7	28	79	73
KARUR	24	39	129	94	3	5	37	56	74	26
KRISHNAGIRI	28	120	91	159	1	2	21	52	72	40
MADURAI	71	146	208	178	2	3	40	98	173	55
MAYILADUTHURAI	17	43	56	120		2	10	38	49	15
NAGAPATTINAM	34	93	106	164		5	13	85	78	51
NAMAKKAL	44	76	163	129		4	12	55	109	62
NILGIRIS	16	59	88	193	2	5	4	19	36	26
PERAMBALUR	41	58	152	73	1		9	34	50	5
PUDUKOTTAI	72	136	198	191	1	4	47	120	196	86
RAMANATHAPURAM	36	69	130	131	3	8	21	110	90	66
RANIPET	15	61	49	113		1	9	38	31	13
SALEM	68	141	240	180	3	7	25	97	174	65
SIVAGANGA	46	95	144	207	1	5	109	78	110	50
TENKASI	23	80	54	131	1	4	8	52	58	42
THANJAVUR	103	126	253	151	4	2	49	52	169	36
THENI	65	103	126	168	1		16	68	104	49
THIRUVALLUR	57	172	337	435	5	5	20	115	97	46
THIRUVANNAMALAI	66	176	238	207	3	3	40	132	112	29
THIRUVARUR	41	79	135	125	1	4	9	29	82	32
THOOTHUKUDI	48	83	104	136	3	1	13	79	92	60
TIRUCHIRAPPALLI	76	123	231	179	2	10	27	85	211	68
TIRUNELVELI	38	69	124	236	3	2	17	59	100	76
TIRUPATTUR	22	47	69	120	2	3	13	36	59	19
TIRUPUR	62	86	268	233	4	11	24	54	162	47
VELLORE	23	84	76	192	2	4	10	80	29	26
VILLUPURAM	85	147	242	124	1	10	42	97	106	21
VIRUDHUNAGAR	26	60	105	235	1	8	13	47	63	37
Grand Total	1968	3842	6460	6893	72	202	949	2602	4039	1623

DISTRICT	Behavioural		Cardiac/Cardio Vascular		Diabetes		Environmental		Epilepsy	
	N-IFT	IFT	N-IFT	IFT	N-IFT	IFT	N-IFT	IFT	N-IFT	IFT
ARIYALUR			101	62	11	26			34	33
CHENGALPATTU	1	4	227	164	32	57		1	217	105
CHENNAI		44	321	218	58	66			381	142
COIMBATORE	2		278	270	37	45			204	81
CUDDALORE	2		209	232	26	64			134	107
DHARMAPURI			79	133	11	37			48	48
DINDIGUL		2	101	166	13	47			68	59
ERODE	2	6	163	200	26	42			87	50
KALLAKURICHI	1	2	77	127	19	31			43	64
KANCHEEPURAM			119	122	13	33			90	46
KANYAKUMARI		1	44	59	15	37			55	34
KARUR		1	90	95	16	19			46	36
KRISHNAGIRI		4	55	118	12	39			50	70
MADURAI			202	207	49	34		1	115	93
MAYILADUTHURAI		3	58	104	16	25			32	31
NAGAPATTINAM	1	1	65	114	8	21			32	20
NAMAKKAL		4	128	151	21	44		1	71	51
NILGIRIS		1	49	117	6	17			33	29
PERAMBALUR	1		88	68	11	7			25	20
PUDUKOTTAI	1	6	169	226	17	35			80	99
RAMANATHAPURAM		1	93	142	10	32			36	64
RANIPET		1	35	111	5	33			28	64
SALEM		1	193	164	36	56			127	81
SIVAGANGA		3	161	187	8	43			51	47
TENKASI	1	2	44	151	11	54			21	53
THANJAVUR	1		202	164	27	34			101	67
THENI		2	121	202	29	48			48	81
THIRUVALLUR	3	2	243	334	34	85			202	167
THIRUVANNAMALAI	1	1	158	227	28	75			83	132
THIRUVARUR		1	119	116	18	26			37	55
THOOTHUKUDI		2	69	135	18	39			57	62
TIRUCHIRAPPALLI		5	196	179	24	60			101	91
TIRUNELVELI		1	108	244	22	46			42	59
TIRUPATTUR		2	37	118	8	38			40	55
TIRUPUR	2	2	210	219	21	52			147	83
VELLORE		1	43	150	14	30			36	102
VILLUPURAM	1		153	107	34	28			83	64
VIRUDHUNAGAR		2	61	129	9	62			52	47
Grand Total	20	108	4869	6032	773	1567	0	3	3137	2592

DISTRICT	Fevers / Infections		Fire/Burns		Industrial		Neonatal (upto 1 month)		Others	
	N-IFT	IFT	N-IFT	IFT	N-IFT	IFT	N-IFT	IFT	N-IFT	IFT
ARIYALUR	102	63	2	5		1	4	25	27	52
CHENGALPATTU	129	167	11	8	2		5	35	58	79
CHENNAI	121	210	18	7	2		6	213	104	420
COIMBATORE	164	136	10	6	1		3	75	84	61
CUDDALORE	234	195	20	9	1		4	54	50	74
DHARMAPURI	82	77	1	6			1	38	19	62
DINDIGUL	59	85	10	7		1	5	36	17	55
ERODE	90	89	11	6	1			38	43	54
KALLAKURICHI	80	73	2	22			3	51	23	51
KANCHEEPURAM	111	83	9	18	2		3	20	24	52
KANYAKUMARI	36	52	5	5				10	23	44
KARUR	111	102	5	6			1	11	25	51
KRISHNAGIRI	45	93	1	5			1	41	12	56
MADURAI	76	90	8	6	2		1	71	44	68
MAYILADUTHURAI	35	58	6	2			2	38	7	48
NAGAPATTINAM	81	94	3	12			2	13	17	68
NAMAKKAL	106	80	6	3			2	17	29	81
NILGIRIS	33	36	1	3	1		2	16	11	62
PERAMBALUR	104	52	1	2			1	19	19	27
PUDUKOTTAI	175	179	8	12			5	24	27	109
RAMANATHAPURAM	61	93	4	4		2	2	29	19	51
RANIPET	26	58	1	3			1	32	10	52
SALEM	101	133	8	8	1		6	78	41	213
SIVAGANGA	106	122	4	14			5	30	32	105
TENKASI	39	74		2				18	13	54
THANJAVUR	116	60	13	7	2		5	14	34	68
THENI	31	45	3	5			2	30	17	65
THIRUVALLUR	154	277	9	17	6	3	3	60	55	115
THIRUVANNAMALAI	113	172	11	18	1		6	65	29	105
THIRUVARUR	65	68	5	4	2		1	26	18	50
THOOTHUKUDI	51	71	13	6		1	2	39	27	43
TIRUCHIRAPPALLI	159	142	7	11	1		2	71	45	72
TIRUNELVELI	38	100	5	16	1		2	21	37	66
TIRUPATTUR	33	66	4	8		1	1	38	12	36
TIRUPUR	118	76	12	7			3	31	45	91
VELLORE	41	146	3	5	1		1	49	13	86
VILLUPURAM	129	76	11	3		1	2	44	40	55
VIRUDHUNAGAR	61	60	5	5	1		2	42	15	85
Grand Total	3416	3853	256	293	28	10	97	1562	1165	2986

DISTRICT	Paediatric(1-12years)		Pregnancy related		Respiratory		Stroke/Cerebro Vascular Accidents	
	N-IFT	IFT	N-IFT	IFT	N-IFT	IFT	N-IFT	IFT
ARIYALUR		3	143	244	108	58	17	24
CHENGALPATTU		4	167	404	396	205	56	62
CHENNAI		21	50	399	454	194	89	111
COIMBATORE	1	5	275	495	401	168	82	95
CUDDALORE	2	5	452	875	373	223	52	73
DHARMAPURI		5	690	470	111	121	21	36
DINDIGUL		2	165	493	113	115	10	50
ERODE		1	934	364	227	142	35	53
KALLAKURICHI		8	218	508	137	110	19	44
KANCHEEPURAM		6	125	233	199	98	31	38
KANYAKUMARI		1	105	102	92	84	21	39
KARUR			101	257	110	60	24	29
KRISHNAGIRI	2	4	1000	786	91	107	19	52
MADURAI		7	117	751	265	149	45	48
MAYILADUTHURAI		1	145	159	60	107	9	39
NAGAPATTINAM	1	7	197	141	107	82	11	50
NAMAKKAL		4	123	173	176	110	26	59
NILGIRIS	1	4	587	508	62	54	10	41
PERAMBALUR		1	178	106	139	35	23	16
PUDUKOTTAI	1	9	358	528	212	174	19	57
RAMANATHAPURAM		5	991	293	98	115	21	58
RANIPET		5	30	319	78	97	10	44
SALEM		3	598	776	267	135	34	81
SIVAGANGA	1	5	318	288	103	96	24	60
TENKASI		2	82	187	67	94	11	57
THANJAVUR	1	4	486	341	267	106	48	54
THENI		1	132	256	119	111	17	70
THIRUVALLUR		12	140	663	413	293	67	146
THIRUVANNAMALAI		4	179	975	207	207	41	82
THIRUVARUR		5	92	168	137	96	16	55
THOOTHUKUDI		6	189	253	97	74	24	51
TIRUCHIRAPPALLI		9	455	765	235	176	44	78
TIRUNELVELI		8	180	304	149	114	23	146
TIRUPATTUR		1	143	504	62	89	8	46
TIRUPUR		7	436	329	316	140	49	98
VELLORE		15	82	619	117	149	11	31
VILLUPURAM		2	404	531	225	102	25	29
VIRUDHUNAGAR	1	4	133	267	105	112	13	50
Grand Total	11	196	11200	15834	6895	4702	1105	2252

DISTRICT	Suicide attempt		Trauma (Non-Vehicular)		Trauma (Vehicular)		Unconscious	
	N-IFT	IFT	N-IFT	IFT	N-IFT	IFT	N-IFT	IFT
ARIYALUR	8	5	79	48	223	80	149	14
CHENGALPATTU	43	3	389	127	1303	191	696	22
CHENNAI	80	7	665	149	876	84	1350	33
COIMBATORE	26	2	445	116	1111	128	866	19
CUDDALORE	17	17	210	184	977	287	400	42
DHARMAPURI	9	4	87	70	477	154	143	16
DINDIGUL	6	1	131	113	580	195	200	14
ERODE	20		256	108	764	131	367	19
KALLAKURICHI	9	2	72	80	344	138	150	16
KANCHEEPURAM	18	6	145	69	633	114	271	13
KANYAKUMARI	3	1	140	80	413	73	145	10
KARUR	9	4	101	57	230	89	171	10
KRISHNAGIRI	12	4	85	90	737	170	153	14
MADURAI	30	4	251	84	853	251	447	33
MAYILADUTHURAI	8	6	59	43	190	62	109	13
NAGAPATTINAM	4	4	93	103	206	91	110	31
NAMAKKAL	15	1	180	93	538	121	301	23
NILGIRIS	2	5	70	77	61	43	91	17
PERAMBALUR	3	6	85	40	217	37	114	8
PUDUKOTTAI	11	7	151	143	520	157	277	24
RAMANATHAPURAM	7	1	88	99	428	180	144	21
RANIPET	4	6	56	55	317	105	99	8
SALEM	20	3	265	102	902	152	501	25
SIVAGANGA	9	3	107	104	517	198	258	25
TENKASI	4	3	61	86	292	137	79	10
THANJAVUR	16	5	191	84	750	134	335	18
THENI	7	3	103	103	329	144	176	21
THIRUVALLUR	48	21	300	165	952	305	703	45
THIRUVANNAMALAI	14	9	164	139	774	262	314	32
THIRUVARUR	14	5	87	79	255	100	121	17
THOOTHUKUDI	14	3	141	91	458	153	201	30
TIRUCHIRAPPALLI	22	5	195	95	696	157	434	29
TIRUNELVELI	6	1	144	80	355	121	195	20
TIRUPATTUR	6	2	58	48	352	123	126	12
TIRUPUR	18	6	246	133	628	166	450	23
VELLORE	6	4	98	66	339	88	185	17
VILLUPURAM	9	6	158	75	857	83	268	26
VIRUDHUNAGAR	4	2	93	99	482	147	166	14
Grand Total	561	177	6249	3577	20936	5351	11265	784

Emergency Care Centre Cases (Since inception till Nov-2025)

ECC Performance since inception till Nov'25			
S.No	ECC (inception)	Total Number of cases	Live Saved Percentage
1	Achrapakkam (24 Nov'21)	40117	98%
2	Padiyanallur (25 June'14)	33698	91%
3	Singaperumal Koil (03 Nov'17)	19326	94%
4	Mahabalipuram (28 Sept'18)	23658	90%
5	Veppur (17 Nov'19)	19686	98%
6	Santhavellore (24 Nov'21)	10185	97%
7	Kodumbalur (03 Oct'20)	11946	93%
8	Madhanur (13 Feb'21)	18079	99%
9	Madurai (13 Feb'21)	10940	99%
10	Magudanchavadi (13 Feb'21)	14558	100%
11	Shoolagiri (13 Feb'21)	12093	93%
12	Gummidipoondi (13 Feb'21)	8782	87%
Total		2,23,068	95%

District Wise Kilometre Run & KMPL Details

S.No	District	No. of Ambulances	Nov'25		FY 25-26 (Till Nov'25)	
			KM	Kmpl	KM	Kmpl
1	ARIYALUR	20	1,26,890	12.4	9,26,464	12.5
2	CHENGALPATTU	68	2,43,570	10.7	16,84,163	10.7
3	CHENNAI	70	1,13,612	8.1	7,47,507	8.2
4	COIMBATORE	66	2,31,452	10.7	16,34,852	10.7
5	CUDDALORE	56	3,39,702	12.2	23,53,595	12.2
6	DHARMAPURI	29	1,63,384	12.1	11,14,471	12.2
7	DINDIGUL	38	2,04,357	11.4	14,56,483	11.5
8	ERODE	47	2,22,588	11.5	15,20,707	11.4
9	KALLAKURICHI	31	2,09,802	12.0	15,26,974	12.1
10	KANCHEEPURAM	36	1,44,829	10.9	9,73,041	11.0
11	KANYAKUMARI	18	70,142	10.5	4,90,566	10.6
12	KARUR	19	1,28,526	11.9	8,48,588	11.8
13	KRISHNAGIRI	39	2,36,507	12.7	16,44,552	12.7
14	MADURAI	46	2,05,793	10.9	13,68,185	10.9
15	MAYILADUTHURAI	16	89,459	11.6	6,59,507	11.6
16	NAGAPATTINAM	18	1,18,504	11.9	8,65,710	12.1
17	NAMAKKAL	28	1,40,494	12.1	9,69,625	12.1
26	NILGIRIS	41	1,30,742	9.7	9,01,966	9.7
18	PERAMBALUR	17	98,224	12.1	6,22,232	12.1
19	PUDUKOTTAI	38	2,20,127	12.0	14,65,864	12.0
20	RAMANATHAPURAM	31	2,08,464	12.5	13,57,543	12.6
21	RANIPET	20	1,09,451	11.2	7,62,652	11.4
22	SALEM	52	2,49,773	11.6	18,00,078	11.6
23	SIVAGANGA	32	1,85,308	12.1	12,66,777	12.1
24	TENKASI	21	1,29,450	11.9	9,11,675	12.0
25	THANJAVUR	37	1,99,425	11.8	13,62,359	11.9
27	THENI	26	1,38,161	11.6	9,70,173	11.5
28	THIRUVALLUR	74	3,20,192	10.0	22,12,918	10.1
29	THIRUVANNAMALAI	50	3,39,392	12.0	23,73,669	12.0
30	THIRUVARUR	22	1,12,449	11.9	7,95,093	11.9
31	THOOTHUKUDI	26	1,58,103	11.9	10,43,400	11.8
32	TIRUCHIRAPPALLI	46	2,41,942	11.7	15,76,134	11.7
33	TIRUNELVELI	22	1,33,760	12.0	9,03,520	11.9
34	TIRUPATTUR	29	1,43,472	11.3	10,17,376	11.3
35	TIRUPUR	33	2,05,800	11.3	14,32,457	11.3
36	VELLORE	26	1,37,129	11.3	9,27,285	11.3
37	VILLUPURAM	39	2,05,731	11.7	15,26,717	11.8
38	VIRUDHUNAGAR	26	1,61,832	12.2	10,80,532	12.1
Total		1353	68,18,538	11.5	4,70,95,410	11.5

First Responder Performance – Till Nov'25)

Vehicle District	Vehicle Location	FY 21-22	FY 22-23	FY 23-24	FY 24-25	FY 25-26	Total
CHENGALPATTU	FR - CHENGALPET LOCAL TOWN	99	0	0	0	0	1281
	FR - TAMBARAM JUNCTION	426	81	169	78	176	2104
	FR - URAPAKKAM NEW BUS STAND	10	13	102	98	37	260
CHENNAI	FR - PERAMBUR RAILWAY STATION	1937	915	695	483	514	7749
	FR - RK NAGAR	1646	882	885	299	231	5752
	FR-PULIANTHOPE POLICE STATION	2123	1093	1353	500	480	8509
	FR - FLOWER BAZAAR POLICE STATION	1582	843	874	323	315	6525
	FR - HOTEL PARK - GEMINI FLY OVER	1914	1292	1497	280	250	8674
	FR - NUNGAMPAKKAM POLICE STATION	1848	690	696	228	350	6826
	FR - EGMORE RAILWAY HOSPITAL	1395	869	903	184	328	6864
	FR - ROYAPURAM POLICE STATION	1881	973	1299	312	297	5394
	FR - T.NAGAR FIRE STATION	0	0	0	0	0	3114
	FR - TRIPLICANE	1904	931	1118	317	356	8553
	FR - VADAPALANI POLICE STATION	1782	785	749	438	813	7506
	FR - VELACHERRY	1666	1163	1267	650	538	7721
	FR - TIDEL PARK	1591	912	1154	308	467	6553
	FR ICF POLICE STATION	1490	904	715	278	32	6255
COIMBATORE	FR POLLACHI MUNICIPALITY	331	247	606	817	965	3235
	FR-KAUNDAMPALAYAM	455	209	366	379	156	2717
	FR-UKKADAM PS	498	378	740	594	539	4620
	FR-PEELAMEDU POLICE STATION	618	409	600	615	367	3879
CUDDALORE	FR VIRUDHACHALAM POLICE STATION	0	0	0	0	0	1118
	FR VADDALORE PHC	507	441	515	447	600	2757
DINDIGUL	FR- DINDIGUL BUS STAND	1838	775	1171	878	764	7434
ERODE	FR-ERODE BUS STAND	1197	867	1337	1168	935	7288
	FR-ERODE COLLECTOR OFFICE	0	0	0	0	0	7
KANCHEEPURAM	FR-KANCHEEPURAM TALUK OFFICE	0	0	0	0	0	958
KRISHNAGIRI	FR HOSUR BUS STAND	1102	1139	929	372	517	6359
MADURAI	FR-KALAVASAL	1246	638	908	466	592	5074
	FR - PYKARA CHECK POST	1242	914	770	61	541	4645
PUDUKOTTAI	FR - PUDHUKOTTAI GH	745	867	1347	1351	1501	7026
SALEM	FR-KURANGUCHAVADI	2005	1312	1197	1178	1108	9238
	FR - SALEM NEW BUS STAND	1636	1400	1294	1162	986	8778
SIVAGANGAI	FR - MADURAI MUKKU	1593	895	1328	1713	1126	9422
THANJAVUR	FR - KUMBAKONAM	7	0	510	1201	792	4608
	FR-THANJAVUR NEW BUS STAND	9	0	0	0	0	2409
	FR - THANJAVUR EB OFFICE	1255	891	1060	967	779	4952
	FR - KUMBAKONAM FOUR ROAD	1145	970	819	0	0	2934
THENI	FR-THENI POLICE STATION	1774	968	1502	1096	539	9156
THIRUVALLUR	FR - PADI	1575	1053	757	364	374	6669
	FR - POONAMALLEE PHC	1646	843	789	294	335	4539
THIRUVANNAMALAI	FR - PAY GOPURAM	0	0	0	0	0	140
	FR - RAJAGOPURAM	633	581	932	1154	595	5998
TIRUCHIRAPPALLI	FR - CHATHIRAM BUS STAND	928	918	911	1192	870	5891
	FR - RAILWAY JUNCTION	0	0	0	0	0	786
TIRUNELVELI	FR-CHELLAPANDIYAN BRIDGE	1000	1000	969	508	675	5786
	FR-COURTALLAM FALLS	0	0	0	0	0	62
TIRUPUR	FR - NALLUR URBAN PHC	1318	972	1238	1010	958	7280
	FR - PEELAMEDU POLICE STATION	0	0	0	0	0	190
VELLORE	FR KONAVATTAM	0	0	0	0	0	2417
	FR - MUNICIPALITY	886	1026	1107	1010	324	4768
VILLUPURAM	FR-THINDIVANAM POST OFFICE	485	230	756	456	845	4154
	FR- VILLUPURAM OLD BUS STAND	800	721	1025	521	358	5246
Total		51768	33010	38959	25750	23325	262180

VVIP Ambulances - Convoy Special Services – Till Nov'25					
FY	Chennai	Coimbatore	Madurai	Chengalpattu	Total
FY 17-18	49	79	37	41	206
FY 18-19	71	92	54	37	254
FY 19-20	58	103	34	31	226
FY 20-21	0	5	0	9	14
FY 21-22	22	5	15	18	60
FY 22-23	242	110	88	89	529
FY 23-24	144	37	13	76	270
FY 24-25	14	11	3	7	35
FY 25-26 (Till Nov'25)	0	0	0	0	0
Total	600	442	244	308	1594

Issues to be Sorted Out

- Speedy admission for all cases at Government Hospitals.
- Suggested police out-post at Govt. Hospitals for admitting unaccompanied patients.
- Support/Co-ordination from VHN's to improve Home to PHC/GH utilization. Same has been highlighted during the review meeting with DDHS/JDHS/MO's at the District level.

Legend:

NA – Not Applicable

*- Ineffective Calls – Calls falling under the category of No Response call, Wrong call, Nuisance call, Disconnected call, Missed call, General Enquiry call and Silent Call are classified as Ineffective calls. These calls land in the call center and when attended by the Communication Officer it would either be a nuisance call or disconnected call or any one of the categories as mentioned above.

** - Ambulance Busy – Whenever all ambulances closer to the area have been assigned for an emergency case and a new emergency case comes in the same area, the Dispatch Officer will enquire with the caller If he/she can assign an ambulance from the nearby location. The Dispatch Officer will also tell them about the distance ambulance has to travel and approximate time taken to reach the incident location. If the caller is not willing to wait until the specified time then the Dispatch officer will close this case as "Ambulance Busy" after confirming this with the caller.

*** - Life Saved count is an update that is received on a daily basis after verification of PCR and confirmation after 48-hour follow-up, there will be a change in the numbers reported as they keep on adding to the earlier reported life save count, based on the date cases were handled by the team.

Place: Chennai – Tamil Nadu

Selvakumar. M
State Head - Operations